YUGO

OWNERS WARRANTY & MAINTENANCE GUIDE





VIN:	OWNER NAME:
YEAR/MODEL:	ADDRESS:
COLOR & CODE:	
KEY CODES (Ignition):	TEL # (Home):
(Door):	(Business):
SELLING DEALER:	DELIVERY DATE:
	VEHICLE ACCEPTANCE:
STAMP	(Owner's Signature)

LIMITED WARRANTY—1987 MODELS (Valid only in the U.S.A.)

Yugo America, Inc., warrants Yugo models imported by Yugo America, Inc., to be free of defects in materials or workmanship for a period of 1 year or 12,000 miles, whichever occurs first, commencing with the date the vehicle is first placed in service. This does not include any performance accessory or component attached or provided by the dealer which alters the original engineering or operating specification of the vehicle and which results in damage to the vehicle or which may reasonably be anticipated to do so. To obtain service under warranty, the vehicle must be brought upon discovery of the defect to the workshop of any authorized Yugo dealer. The dealer will, without charge for parts or labor, either repair or replace the defective part(s). The decision to repair or replace said part(s) being wholly the responsibility of Yugo America, Inc. Parts for which replacements are made become the property of Yugo America, Inc.

Yugo America, Inc., makes no other express warranty on this product except the warranty as to the emission control system. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WAR-RANTY OF MERCHANTABILITY IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN. YUGO AMERICA, INC., HEREBY EXCLUDES INCI-DENTAL AND CONSEQUENTIAL DAMAGES, IN-CLUDING LOSS OF TIME, INCONVENIENCE, OR LOSS OF USE OF THE VEHICLE, FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, IN-CLUDING THE IMPLIED WARRANTY OF MER-CHANTABILITY, APPLICABLE TO THIS PRODUCT. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Any legal claim or action rising from any express or implied warranty contained herein must be brought within 12 months of the date it arises.

THIS WARRANTY DOES NOT APPLY TO THE FOLLOWING:

MAINTENANCE SERVICES—This includes scheduled maintenance, oil changes, wheel balancing, wheel alignment, and mechanical adjustments or repair which become necessary through normal use or wear and tear.

SERVICE ITEMS—This includes the replacement of spark plugs, filters, brake pads or linings, clutch discs, windshield wiper blades, v-belts, incandescent bulbs and fuses, which are subjected to normal wear and tear.

TIRES—Tires are warranted by their respective manufacturer for defects in materials and workmanship.

Should a tire become defective, the tire manufacturer's local representative will establish the percentage of tire life remaining by measuring the depth of the tread. An adjustment will then be made as a credit against the price of a new tire.

Tire warranties exclude damages from outside influences such as potholes, curb scuffing, accident, improper driving, or improper maintenance. Instructions for proper tire care and maintenance are contained in the "Owner's Operating Manual."

Should you experience a tire problem, your authorized Yugo dealer will assist you in resolving the problem.

LACK OF SERVICE—This includes damage attributable to failure to perform maintenance services at the specified intervals or in accordance with the instructions in this Guide. Proof must be provided either by a paid invoice copy or filling in the appropriate boxes at the rear of the book.

DAMAGE—This includes damage which results from negligence, improper treatment, improper accident damage repairs, corrosion from road salt, environmental influences, or treatment contrary to the "Owner's Operating Manual."

NON-YUGO PARTS—This includes damage to a component or assembly due to the installation of replacement parts with specifications that differ in any material respect from genuine Yugo parts.

THIS WARRANTY SHALL BE NULL AND VOID IF:

- 1. The vehicle is used in any competitive events.
- The odometer has been replaced or altered, and the true mileage cannot be determined.

I. EMISSIONS-RELATED DEFECT WARRANTY (Valid only in the U.S.A.)

Yugo America, Inc., warrants to the ultimate purchaser and each subsequent purchaser that this vehicle is designed, built, and equipped so as to conform at the time of sale with all U.S. and California Air Resources Board emission regulations applicable at the time of manufacture and that this vehicle is free from defects in materials and workmanship which cause it to fail to conform with applicable regulations within the first 5 years or 50,000 miles, whichever comes first.

II. EMISSION-RELATED PERFORMANCE WARRANTY (Valid only in the U.S.A.)

- a. Yugo America, Inc., warrants that if:
 - The vehicle fails to conform at any time during the first 5 years or 50,000 miles, whichever occurs first, to applicable emissions regulations as judged by an EPA-approved emission test, and
 - Such nonconformity results or will result in the vehicle owner having to bear any penalty or other sanction (including the denial of the right to use the vehicle) under Local, State or Federal Law, Yugo America, Inc., shall remedy the nonconformity at no cost to the owner.

b. For claims arising under the Emissions Performance Warranty, Yugo America, Inc., or the authorized Yugo dealer to whom the vehicle was brought for service, will notify the vehicle owner within a reasonable time—30 days after the vehicle was brought to the dealer, or the time within which local, state or federal law requires the vehicle to be repaired, whichever is shorter—that the claim will not be honored.

Failure to provide such a notice within this time period, except for reasons attributable to the vehicle owner or otherwise beyond the control of Yugo America, Inc., will result in the claim being honored.

c. Further information concerning the Emission Performance Warranty may be obtained from and any violations of the terms of this warranty may be reported to: Field Operation and Support Division (EN-397) Environmental Protection Agency 41 "M" Street, S.W.
 Washington, DC 20460

III. ADDITIONAL PROVISIONS OF THE EMISSIONS-RELATED WARRANTIES

The warranty period begins on the date the vehicle is delivered to the first retail purchaser or, if the vehicle is first placed in service as a demonstrator or company vehicle prior to sale at retail, on the date the vehicle is first placed in such service.

To obtain service under this warranty, the vehicle must be brought, upon failure of an emission test or upon discovery of the defect, to the workshop of any authorized Yugo dealer. This dealer will, without charge for part(s) or labor (including diagnosis), either repair or replace the defective part(s) and other part(s), if any, affected by the failure of the warranted part(s).

IV. CALIFORNIA EMISSIONS WARRANTY

In addition, the following emissions-related defect warranty provisions apply for vehicles sold and registered in the State of California. If the vehicle fails an EPA-approved inspection and maintenance test, the vehicle may be returned to an authorized Yugo dealer for repair. If the dealer identifies that the inspection failure was caused by a defective component contained in the Emission Warranty Parts List then all expenses involved in the diagnosis and repair of that defective component will be provided at no charge to the vehicle owner.

The Emission Warranty Parts List sets forth the emission control parts covered by this emission control system warranty.

Authorized Dealers and Service Facilities are located in the State of California. To locate the nearest facility, dial toll-free:

1-800-USA-YUGO.

1987 EMISSIONS/PERFORMANCE WARRANTY PARTS LIST

A) IGNITION SYSTEM

- *1) Ignition cables
- Distributor and internal parts
 a) Vacuum advance

 - b) Rotor
 - c) Cap
- 3) lanition coil
- 4) Ignition control module
- *5) Spark plugs

B) FUEL METERING SYSTEM

- 1) Carburetor
- 2) Fuel filter
- *3) Cold start enrichment

C) EVAPORATIVE CONTROL SYSTEM

- 1) Fuel tank and filler cap
- 2) Vapor storage canister

D) POSITIVE CRANKCASE VENTILATION SYSTEM

- 1) PCV valve
- 2) Oil separator and oil filler cap

E) CATALYST SYSTEM

- 1) Catalytic converter
- 2) Fuel filler neck
- 3) Exhaust manifold
- 4) Exhaust port line and/or exhaust pipe

F) EXHAUST GAS RECIRCULATION SYSTEM

1) EGR valve body

G) AIR INJECTION SYSTEM

- 1) Air pump
- 2) Air diverter valve
- 3) Distribution manifold

H) AIR INDUCTION SYSTEM

- 1) Controlled hot air intake system
- 2) Intake manifold

I) MISCELLANEOUS ITEMS USED IN ABOVE SYSTEMS

- 1) Hoses, clamps, fittings, tubing, sealing gaskets or devices, and mounting hardware.
- 2) Pulleys, belts and idlers
 3) Vacuum, temperature, and time sensitive valves and switches
- 4) Electronic controls
- *These components are warranteed for two years or 24,000 miles, whichever occurs first, and sold on or after January 1, 1983.

The decision to repair or replace said parts is wholly the responsibility of Yugo America. Parts for which replacements are made become the property of Yugo America.

It is recommended that any replacement parts used for maintenance, repair or replacement of emission control systems be Yugo Service Parts or Yugo Authorized Remanufactured Parts. The owner may elect to have maintenance, replacement or repair of the emission control devices and systems performed by any automotive repair establishment or individual, and may elect to use parts other than Yugo Service or Authorized Remanufactured Parts for such maintenance, replacement or repair without invalidating this warranty, the cost of such service or parts, however, will not be covered under the warranty.

Use of replacement parts which are not of equivalent quality may impair the effectiveness of emission control systems. If other than Yugo Service Parts or Authorized Remanufactured Parts are used for maintenance, replacement or repair of components affecting emission control, the owner should obtain assurances that such

parts are warranted by their manufacturer to be equivalent to genuine Yugo parts in performance and durability. Yugo assumes no liability under this warranty with respect to parts other than Yugo Service Parts or Authorized Remanufactured Parts. However, the use of non-Yugo replacement parts does not invalidate the warranty on other components unless non-Yugo parts cause damage to warranted parts.

In the case of an emergency where an authorized Yugo dealer is not available, repairs may be performed at any available service establishment. Yugo will reimburse the owner for such repairs (including labor in most cases) that are covered under this warranty. Replaced parts and paid invoices must be presented at a Yugo dealership as a condition of reimbursement for emergency repairs not performed at an authorized Yugo dealer.

Yugo America, Inc., strongly urges that the vehicle be maintained and serviced (at the owner's expense). The instructions for proper maintenance and use can be found in this Guide and in the "Owners Operating Manual." Yugo will not deny a warranty claim solely because there is no record of maintenance, however, Yugo may deny a warranty claim if the failure to perform maintenance resulted in the failure of a warranted part.

Receipts covering the performance of regular maintenance should be retained in the event questions arise concerning maintenance. The receipts should be transferred to each subsequent owner of this car.

These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES HEREIN. YUGO AMERICA, INC. HEREBY EXCLUDES INCIDENTAL

AND CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF TIME, INCONVENIENCE, OR LOSS OF USE OF THE VEHICLE, FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, APPLICABLE TO THIS PRODUCT. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

TOWING:

Should a warranty defect cause the vehicle to be nondriveable, YUGO America, Inc. will pay for the towing up to the first 12 months/12,000 miles, whichever comes first.

The vehicle must be towed to the nearest authorized YUGO dealer, and is limited to \$50.00 per incident.

CONSUMER INFORMATION

Vehicle stopping distance

This figure indicates braking performance that can be met or exceeded by the vehicles to which it applies, without locking the wheels, under different conditions of loading and with partial failure of the braking system.

The information presented represents results obtainable by skilled drivers under controlled road and vehicle conditions, and the information may not necessarily apply under other conditions.

Uniform Tire Grading Federal Motor Vehicle Safety Regulation No. 575.104

Federal Motor Vehicle Safety Standard 575.104 requires

motor vehicle and tire manufacturers to provide information indicating the relative performance of passenger car tires in the area of treadwear, traction, and temperature resistance. This is to aid the consumer in making an informed choice in the purchase of tires. These grades are molded in the sidewall of the tire and can be interpreted by the following information:

Traction A, B, C

The traction grades, from highest to lowest, are A, B and C, and they represent a tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C will have poor traction performance.

Description of vehicles to which this table a	applies	: YUGO	GV			
A. Fully Operational Service Brake Load						
Light			175			
Maximum			174			
B. Emergency Service Brakes (with Partial Service Brake System Failure)			-		437	
C. Brake Power Unit Failure						
Maximum Load	7.75.50		218			
Stopping Distance in Feet from 60 mph.	0	100	200	300	400	500

YOUR SATISFACTION

WARNING:

The traction grade assigned to this tire is based on braking (straight ahead) traction tests and does not include cornering (turning) traction.

Temperature A, B, C

The temperature grades are A (highest), B and C, representing the tire's resistance to generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel. Sustained high temperature can cause the material of the tire to degenerate and reduce tire life, and excessive temperature can lead to sudden tire failure. Grade C corresponds to a level of performance which all passenger car tires must meet under the Federal Motor Vehicle Safety Standard No. 109. Grades B and A represent higher levels of performance on the laboratory test wheel than the minimum required by law.

WARNING:

The temperature grade for this tire is established for a tire that is properly inflated and not overloaded. Excessive speed, underinflation, or excessive loading, either separately or in combination, can cause heat buildup and possible tire failure.

Your satisfaction with Yugo products and dealer services is very important to us. If you have questions concerning your Yugo or its servicing, your dealer will be happy to answer them for you.

However, you may not be completely satisfied for one reason or another. Should you find yourself in this situation, Yugo and your dealer will cooperate to pursue a satisfactory resolution. We suggest you maintain a written record of events (the problem, related conversations/with whom, important dates, etc.), as well as any supporting documents (invoices, work orders, etc.). Then, we request you take the following steps as necessary:

- Discuss the matter with the appropriate department manager at the dealership (i.e. Service Manager, Parts Manager, etc.). Explain exactly what caused the problem and ask what action will be taken. If the matter remains unresolved after a reasonable amount of time, then:
- Discuss the matter with the Dealer Principal (usually the owner or co-owner of the dealership). Explain to him or her what occurred in Step #1. If the matter is still not resolved within a reasonable amount of time, then the following step should be taken:
- Contact the Yugo Customer Relations Department either by mail or telephone at:

Yugo America, Inc. 28 Park Way Upper Saddle River, NJ 07458 (201) 825-4600

TO PURCHASERS OF YUGO PASSENGER VEHICLES IN CALIFORNIA:

If you purchase a new passenger vehicle in California for personal, family or household purposes and if any non-conformity appears which is not repaired, you may have certain rights under California law. A "non-conformity" is any defect covered by the manufacturer's New Vehicle Limited Warranty which substantially impairs the use, value or safety of your vehicle. If the manufacturer and its Authorized Dealers are unable to correct the non-conformity after a reasonable number of attempts, California law requires the manufacturer, at its option, to either replace the vehicle or refund the purchase price you paid for it (less certain amounts as prescribed by law).

Under California law there is a rebuttable presumption that a reasonable number of attempts to correct the non-conformity have been made IF, within the earlier of one

year of 12,000 miles from the date the new vehicle is delivered to you:

 The non-conformity has not been repaired after four or more attempts by the manufacturer or by its Authorized Dealers AND YOU HAVE, AT LEAST ONCE, DIRECTLY NOTIFIED THE MANUFACTURER OF THE NON-CONFORMITY.

OR

 The vehicle has been out of service by reason of repairs to correct the non-conformity by the manufacturer or by its Authorized Dealers for a cumulative total of more than thirty days, or such longer time as may be required for such repair due to conditions beyond the manufacturer's control.

SERVICE AND MAINTENANCE

MAINTENANCE SCHEDULE

Regular maintenance is important to ensure the Yugo's dependability and high quality of service as well as efficient emission and engine performance. The Maintenance Schedule is based on normal use. If your Yugo is used as a delivery vehicle, a rental car, or operated in dusty areas, then some of the maintenance operations should be performed more frequently.

DEALER SERVICE

Your Yugo Dealer has trained mechanics and genuine Yugo Parts. He can support you with quality service for every part of your car.

OWNER CHECKS

There are some simple checks which you may choose to make yourself, or have a qualified service station make them for you on a regular basis: weekly if you use the car every day, or at least once every month if you use the car less often. They include checking the

Engine oil level Coolant level Brake fluid level Windshield washer fluid level Tire pressure

PRE DELIVERY INSPECTION

ENGINE	INTERIOR
 □ CHECK ENGINE AND TRANSMISSION OIL LEVELS □ CHECK AND TIGHTEN ALL BOLTS □ CHECK COOLING SYSTEM AND HOSE CLAMPS □ RE-TIGHTEN ALL ENGINE MOUNTS □ CHECK TIMING / ADJUST AS NECESSARY □ CHECK EXHAUST SYSTEM / REALIGN IF NECESSARY 	 □ CHECK FUNCTION OF SEATS □ CHECK SEAT BELT OPERATION □ CHECK FUNCTION OF INSTRUMENT CLUSTER □ CHECK CLUTCH FREE PLAY / ADJUST □ CHECK FUNCTION OF EMERGENCY BRAKE □ CHECK FOR INTERIOR DAMAGES □ CHECK FUNCTION OF ALL ACCESSORY INSTALLATION
ELECTRICAL	ROADTEST
 □ CHECK HEADLIGHTS - ADJUST IF NECESSARY □ CHECK STOPLIGHTS, TAILLIGHTS, BACKUP-LIGHTS, LICENSE PLATE LIGHTS □ CHECK HORN □ CHECK INTERIOR LIGHTS □ CHECK ALL FUNCTIONS OF ELECTRICAL SYSTEM 	 □ CHECK ENGINE OPERATION □ CHECK FUNCTION OF TRANSMISSION □ CHECK BRAKE OPERATION □ CHECK FOR BODY RATTLES
SUSPENSION	AFTER ROADTEST
CHECK AND TIGHTEN ALL STEERING AND SUSPENSION COMPONENTS CHECK AND ADJUST ALIGNMENT FRONT AND REAR	 □ CHECK/ADJUST IDLE SPEED TO 800 RPM □ WASH AND POLISH CAR □ CHECK FOR OWNERS HANDBOOK, WARRANTY STATEMENT, STAMP OWNERS HANDBOOK □ CHECK FOR FINAL PAINT DEFECTS
TIRES	
 □ CHECK TIRE PRESSURE INCLUDING SPARE □ RECORD ALL TIRE DOT NUMBERS □ CHECK WHEEL BALANCING, BALANCE IF NECESSARY 	
BODY	YUGO PRE-DELIVERY RECORD
☐ CHECK DOOR LOCKS / STRIKER-ADJUST	Performed By: Selling Dealer
☐ CHECK OPERATION OF ALL WINDOWS ☐ CHECK OPERATION OF ENGINE HOOD LOCK ☐ CHECK OPERATION OF JACK ☐ CHECK OPERATION OF REAR LID / ADJUST ☐ CHECK COMPLETENESS OF OWNERS HANDTOOLS ☐ CHECK FOR PAINT SCRATCHES ☐ REMOVE TIE-DOWN BRACKETS ☐ LUBE ALL EXTERIOR LOCKS	STAMP
E LOSE ALE EXTERNOLLED ON	DATE MILEAGE

1,000 MILE INSPECTION

This service should be performed at 900 to 1500 miles, or no later than 90 days from the date of purchase.
 Change engine oil and filter while engine is at normal operating temperature.
☐ Check cooling system hoses and clamps.
☐ Check clutch pedal free play.
□ Check brake system and hand brake.
□ Check tires, suspension and steering components.
☐ Check electrical system.
☐ Check all oil and fluid levels.
☐ Lubricate locks, latches and hinges.
☐ Test drive.
☐ Check engine idle speed.
YUGO 1,000 MILE SERVICE RECORD
Performed By:
STAMP
DATE MILEAGE

1,000 MILE VOUCHER

V.I.N
OWNER'S NAME
REPAIR ORDER NO.
DATE MILEAGE
SERVICING DEALER NUMBER
YUGO 1,000 MILE SERVICE RECORD
Performed By:
STAMP
DEALER SIGNATURE
This service performed free of charge except for oils, fluids, and maintenance items.
Customer Signature
SEND SIGNED VOUCHER TO: YUGO AMERICA, INC.

1,000 MILE INSPECTION

Change engine oil and filter while engine is at normal operating temperature.
Check cooling system hoses and clamps.
Check clutch pedal free play.
Check brake system and hand brake.
Check tires, suspension and steering components.
Check electrical system.
Check all oil and fluid levels.
Lubricate locks, latches and hinges.
Test drive.
Check engine idle speed.

AFTER THIS SERVICE IS COMPLETED YOU ARE URGED TO CONTINUE PROPER MAINTENANCE OF YOUR VEHICLE AS DIRECTED IN THE FOLLOWING MAINTENANCE SCHEDULE. TO INSURE THAT THE MAINTENANCE IS PERFORMED PROPERLY AND THAT REPLACEMENT PARTS MEET REQUIREMENTS WE RECOMMEND THAT YOU HAVE THESE SERVICES PERFORMED BY AN AUTHORIZED DEALER.

7,500 MILE SERVICE

☐ Check lighting:

DATE _____

STAMP

MILEAGE _

REQUIRED SERVICE

	Headlights, parking, back-up, license plate and interior.
Change engine oil and filter while engine is at normal operating temperature.	Turn signal, hazard warning flashers, brake lights, horns headlight dimmer, flasher switch and instrument lighting
Check transaxle oil and top-off if necessary.	Headlights alignment, adjust if necessary.
Iditional Recommended Service (To be invoiced parately).	Check windshield wipers and washers: Adjust washer jet position if necessary, check level and antifreeze protection in fluid reservoir.
Check Steering: Steering box, steering linkage and threaded connections.	Check seat belts: Condition and correct operation.
Check brakes: Brake pads and brake discs (remove and install wheels), check level of brake fluid in reservoir. Add fluid if required. Check brake hoses and connections for leaks and	Road test for vehicle operation and safety items.
distortion. Check all tire pressures and adjust if necessary (including spare tire).	

MAINTENANCE SCHEDULE

MILES (000)

1 5	2 2	3 0	3 7	4 5	5 2	6	6 7	7 5
O	5	ó	5	ó	5	ò	5	ó

Change engine oil and filter Check/top-off transaxle oil Check/adjust valve clearance Replace fuel filter Replace air filter Replace spark plugs Check/adjust drive belt tension for accessories

REQUIRED MAINTENANCE

RECOMMENDED MAINTENANCE

Check all fluid levels Check/adjust hand brake Check tires Check wheel alignment Check electrical system Test drive/evaluate Check windshield wipers/washers Check seat belts Check brake pads/discs/drums Check brake system

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	Х

MILES (000)

	1 5	2	3	3 7	4 5	5 2	6	6 7	7 5
RECOMMENDED MAINTENANCE	0	5	0	5	0	5	0	5	0
Check cooling system hoses and clamps (Drain and replace coolant every two years.) Lubricate locks, latches and hinges Check condition of suspension track rods and front axle joints Rotate tires Check exhaust system Lubricate throttle linkage (if required) Check fuel tank, lines and connections Check clutch pedal free play Tighten suspension components Change transaxle oil Check CV joint boots	XX XXX XX		XX XXXX XXXX		XX XX XX XX		XX XXXX XXXX		X X X X X X X

15,000 MILE SERVICE	22,500 MILE SERVICE	30,000 MILE SERVICE
Date/Mileage/Stamp	Date/Mileage/Stamp	Date/Mileage/Stamp
37,500 MILE SERVICE	45,000 MILE SERVICE	52,500 MILE SERVICE
Date/Mileage/Stamp	Date/Mileage/Stamp	Date/Mileage/Stamp
60,000 MILE SERVICE	67,500 MILE SERVICE	75,000 MILE SERVICE
Data/Milagge/Stown	Dete/Mileage/Stamp	Date/Mileage/Stamp
Date/Mileage/Stamp	Date/Mileage/Stamp	Date/Mileage/Stamp

YUGO AMERICA, INC. is obliged to keep accurate records of vehicle owner names and addresses in order to offer prompt and effective consumer protection.

If you are not the original purchaser of this automobile, please notify Yugo with your name, mailing address, and the VIN (Vehicle Identification Number) at:

Yugo America, Inc. Attn: Warranty Department 28 Park Way Upper Saddle River, NJ 07458